



## ABOUT THIS DOCUMENT

Please note that this policy summary does not contain the full terms and conditions of the contract of insurance, which can be found in the insurance document.

## INSURER

Equity Red Star is managed by Equity Syndicate Management Ltd which is authorised and regulated by the Financial Services Authority. Our registration number is 204851.

## TYPE OF INSURANCE AND COVER

Equity Red Star offers the following Motor Fleet insurance covers.

- \* Third Party Only (TPO)
- \* Third Party, Fire & Theft (TPFT)
- \* Comprehensive (COMP)

Cover specific features and benefits (referenced to the numbered sections contained in the insurance document)

### Third Party Only - TPO

- Section 1 - Liability to others
- Section 3 - Unauthorised use
- Section 4 - Unlicensed drivers
- Section 7 - Foreign use

### Third Party, Fire and Theft - TPFT

- Section 1 - Liability to others
- Section 2 - Loss of or damage to your vehicle (not including accidental or malicious damage and vandalism or windscreen cover)
- Section 3 - Unauthorised use
- Section 4 - Unlicensed drivers
- Section 7 - Foreign use

### Comprehensive - COMP

- Section 1 - Liability to others
- Section 2 - Loss of or damage to your vehicle
- Section 3 - Unauthorised use
- Section 4 - Unlicensed drivers
- Section 5 - Medical expenses
- Section 6 - Personal belongings
- Section 7 - Foreign use

## SIGNIFICANT OR UNUSUAL EXCLUSIONS OR LIMITATIONS (BY SECTION)

### Section 1

The most we will pay for property damage is £20,000,000 for any one claim or claims arising out of one incident in respect of private cars. The most we will pay for costs and expenses arising from property damage is £5,000,000 for any one claim or claims arising out of one incident.

The most we will pay for property damage is £5,000,000 for any one claim or claims arising out of one incident in respect of all other vehicle types including private cars used for hire purposes.

### Section 2

You must pay an amount towards any claim that you may make under Section 2 of the insurance. This amount is called the 'excess'. More than one excess may apply to a claim, but details of all excesses will be shown in Section 2 of the insurance document (or in the schedule). The excess payable towards an authorised windscreen claim if our approved repairer is not used will be £100.

There is a £500 limit on cover for permanently fitted audio or telephone equipment which is not the manufacturer's standard fitted equipment (less any excess you must pay).

If your vehicle is damaged while a young or inexperienced person (including you) is driving you will have to pay the following excesses (on top of the other amount that you must pay).

<b>Drivers</b>	<b>Amount</b>
Under 21 years of age.	£300
Aged 21 to 24 years of age.	£200
25 or over but who have not held, for 12 months or more, a full EU driving licence.	£200

#### Section 3

Unauthorised use of an insured vehicle by an employee of the policyholder.

#### Section 4

Unlicensed drivers are covered provided no licence is required by law and the driver is old enough should a licence be required.

#### Section 5

We will pay up to £500 for medical expenses for anyone in your vehicle who is injured as the result of an accident involving your vehicle.

#### Section 6

Personal belongings are covered up to £250.

#### Section 7

The cover shown on your schedule is automatically extended to certain countries if your documents permit this. If your insurance is restricted to the United Kingdom only then you must contact us to include foreign travel. If we agree to provide cover we may require an additional premium.

### **PERIOD OF INSURANCE**

The insurance offered is a 12-month contract, which may be renewed each year. Renewal will be subject to the terms and conditions that apply at the time of renewal.

### **CANCELLATION**

You may cancel the insurance at any time by sending us written notice and returning the certificate of insurance. The charges that will apply are detailed in the General conditions section of the insurance document.

### **HOW TO CLAIM**

If a claim or possible claim occurs you must report it to us as soon as possible. Please phone our 24-hour helpline on 0844 800 1931 or if the claim is solely for windscreen damage please call 0844 561 1934.

### **COMPLAINTS**

If you have any cause to complain about your insurance, or us, please contact your intermediary who administers the insurance on our behalf.

Having contacted your adviser, if you are still not satisfied with the way a complaint has been dealt with, you should write to the Chief Executive of Equity Red Star at Library House, New Road, Brentwood, Essex CM14 4GD. When you do this, quote your insurance document number, as it will help us to deal with your complaint promptly.

After this action, if you are still not satisfied with the way a complaint has been dealt with, you may ask the Policyholder & Market Assistance department at Lloyd's to review your case. The address is Policyholder & Market Assistance, Lloyd's Market Services, One Lime Street, London EC3M 7HA.

Having followed this procedure your complaint can be referred to the Financial Ombudsman Service (FOS). The address is The Financial Ombudsman Service, South Quay Plaza, 183 Marsh Wall, London E14 9SR. Please note that the FOS will only consider your complaint if you are a "micro-enterprise". This is defined as a business with an annual turnover not exceeding €2 million and fewer than ten staff.

These procedures do not affect your right to take legal action if necessary.

### **FINANCIAL SERVICES COMPENSATION SCHEME (FSCS)**

If Equity Red Star is unable to meet its liabilities under this insurance, you may be entitled to compensation from the FSCS. A claim is protected for 90% without any upper limit. For compulsory types of insurance the claim will be met in full. You can get further information about the compensation scheme arrangements from the FSCS. Information can be obtained on request, or by visiting the FSCS website at [www.fscs.org.uk](http://www.fscs.org.uk).

### **LANGUAGE AND LAW APPLYING TO THE INSURANCE**

This insurance is written in English and all communications about it will be in English. Unless we have agreed otherwise with you, English law will apply to this insurance.